

PATIENT ROOM – COVID-19 DAILY ISOLATION CLEANING PROCEDURES

Purpose

To provide a procedure for safe, proper cleaning and disinfecting of rooms occupied by COVID-19 patients.

Equipment

- Personal Protective Equipment (PPE) which includes N-95 Respirator Mask, Face Shield, Gloves and Isolation Gown
- Standard cart set up

Cleaning Products

- Environmental Protection Agency (EPA) Registered Antimicrobial Products for Use Against Novel Coronavirus SRAS-CoV-2, the cause of COVID-19
- Toilet Bowl Cleaner
- Glass Cleaner

Supplies

- Disposable microfiber or string mops
- Microfiber handle or string mop handle
- High duster
- Plastic dust pan and broom
- Clean Curtain only if curtain is visibly soiled, worn or torn
- Red regulated medical waste bags (RMW)

Responsibility

1. It is the responsibility of Environmental Service to complete the daily and discharge cleaning of rooms designated Novel Coronavirus SRAS-CoV-2 positive.
2. All Environmental Service Team members entering a room designated Novel Coronavirus SRAS-CoV-2 positive shall follow the facility's process for signing into and out of the rooms.

Room Cleaning Procedures

3. Arrive at the discharge room and leave secured housekeeping cart in the hall as to not obstruct passage.
4. Perform hand hygiene.
5. Don appropriate PPE which includes N-95 Respirator Mask, Face Shield, Gloves and Isolation Gown.
6. Place a wet floor sign at the room entrance.
7. **Knock on door, and proceed with AIDET scripting**
 - a. Acknowledge: Greet people with a smile and use their names if you know them. Attitude is everything. Create a lasting impression.
 - b. Introduce: Introduce yourself to others politely. Tell them who you are and how you are going to help them. Escort people where they need to go rather than pointing or giving directions.
 - c. Duration: Keep in touch to ease waiting times. Let others know if there is a delay and how long it will be. Make it better and apply service recovery methods when necessary.
 - d. Explanation: Advise others what you are doing, how procedures work and whom to contact if they need assistance. Communicate any steps they may need to take. Make words work. Talk, listen and learn. Make time to help. Ask, "Is there anything else I can do for you?"
 - e. Thank You: Thank somebody. Foster an attitude of gratitude. Thank people for their patronage, help or assistance. Use reward and recognition tools.
8. Make the patient/visitor aware that you are checking the room to make sure their needs are addressed prior to starting your routine cleaning. Check for any visible blood, fluid or spills and spot clean with EPA-registered disinfectant on a wipe or mop.
9. Using a dry microfiber mop, sweep any debris that may be on the floor towards the front of the room. - **IMPORTANT** - *mop behind any movable furniture/equipment.*
10. Using the dust pan and broom sweep debris into the dust pan and discard in the red regular solid waste container. - **IMPORTANT** - *Red regulated medical waste will always be red bagged, kept separate from Municipal waste, and disposed of as infectious waste. Never place a red bag on the floor.*
11. Remove all soiled linen and place near entrance of the door.
 - f. Roll soiled linen into a bundle for easy handling.

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- i. Chairs.
- j. Telephone (pay attention to wiping the ear and mouthpiece).
- k. Call box.
- l. Remote controls.
- m. Bed rails / controls.
- n. Overbed table including tray, framework, and casters.
- o. Bedside nightstand including inside of drawers and drawer handles.
- p. IV pole.
- q. WOW to include keyboard / mouse.
- r. Cabinet shelves and handles.
- s. Dispensers.
- t. Sharps containers.
- u. Reusable Medical Equipment (RME).
- v. Wall units.

Ready Room Procedures

1. Check and refill dispensers.
2. Replace all toiletry products.
3. Replace all soap and sanitizer products.
4. Damp wipe and return cleaning materials and equipment to your cart.
5. Wet mop floor – being from back of room working toward the room entrance using an ‘S’ motion. - **IMPORTANT** - *mop behind any movable furniture/equipment.*

After Cleaning

1. Gather all cleaning supplies and discard disposable.
2. Disinfect all equipment.
3. Remove PPE.
4. Perform Hand Hygiene.
5. Report any needed repairs to Supervisor/Manager.
6. Remove wet floor signs after the floor is dry.

Inspection Standard

- Waste receptacles are clean and free of general build up.
- Trash and linen is disposed of in accordance with the facility guidelines.
- Floors are free of dust, debris, spills, and spots.
- All vents, ceilings, ledges, countertops, furniture and cabinets are clean and free of dust.
- The restroom is clean, free of dust, odors, and buildup (if applicable).

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- All dispensers (soap, hand sanitizer, paper towels, and toilet paper) are stocked including drip trays.
- All surfaces are visibly clean.