

IT Action Item: New Workflow for Completing Medication Refills



Subject: New Workflow for Completing Medication Refills

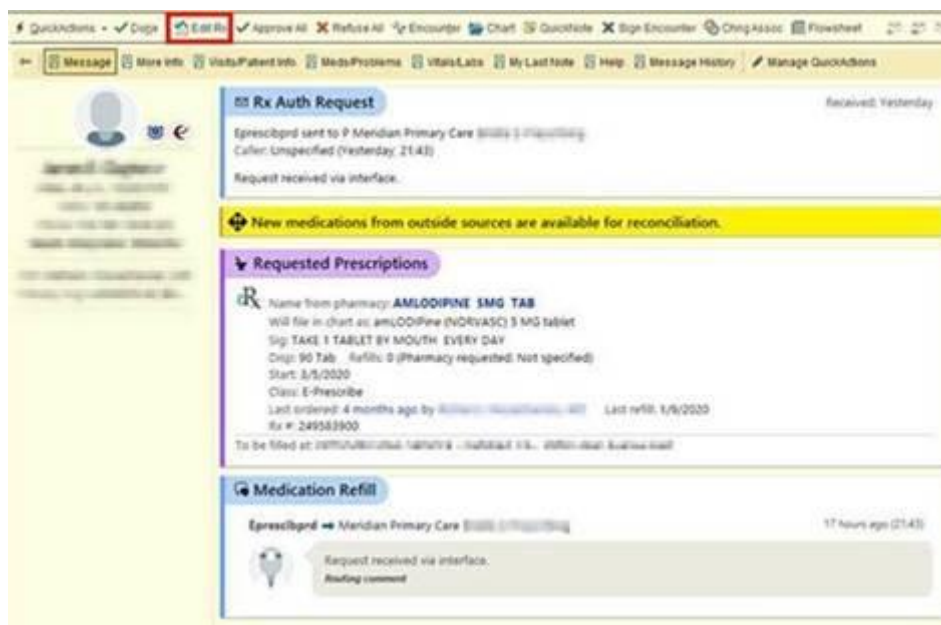
When: Effective Immediately

Who: Providers who refill medication using e-Prescribe

Action required: Choose one of the options below:

Option 1: Edit the medication to remove the sig with the unfinished variables.

From In Basket, select the RxRequest message and click Edit Rx: This action opens the order in the Order Composer.



Review the Patient Sig field: The patient sig appears in the top text box and the appended SmartText appears in the larger text box below.

Click Edit Sig and remove the text from the larger text box: You may have to re-enter Dose/Route/Frequency information again.

Rx Request for patient [redacted] on 3/4/2020

Requested Medications (5) Next

Links:
Sig from Pharmacy: take 1 tablet by mouth once daily
Edit Sig This will discard the sig displayed above.

Product: **AMLODIPINE BESYLATE 5 MG PO TABS**

Sig Method:

Dose: mg

Route:

Frequency:

Duration:

Starting: 3/4/2020 Ending:

Dispense: Days/Fill:

Quantity: 90 Tab Refill: 1

Total Supply: **Unable to calculate**
 Dispense As Written

Pharmacy requested:

Mark long-term: AMLODIPINE BESYLATE (CALCIUM CHANNEL BLOCKERS)

Patient Sig: take 1 tablet by mouth once daily
Hold for SBP< *** DBP< ***

RITE AID-702 GRAND CENTRAL AV - LAVALLETT, NJ - 702 GRAND CENTRAL AVENUE [Patient Preferred] 732-793-1910

Notes (saved in patient chart)

Recipients: None specified

Routing comments

Option 2: Refuse the refill and e-prescribe a new order.

For urgent issues, questions of assistance, contact: IT Service Desk at x3333 or 848-237-3333.